



Bark Avenue Daycamp's policy is to assess every dog before they take part in daycamp or boarding to ensure their visits here are a pleasant one. **Our assessments are FREE and comprehensive and will evaluate your dog's social skills with other dogs as well as their comfort with other people handling them in your absence.**

Before you arrive at our facility for your assessment we require that the Camper Questionnaire, Camper Profile and Service Contract (all attached below) are signed and that vaccine records have been received by our staff. For the evaluation we require vaccine records for rabies and distemper. Before the first official day in daycare/boarding we will also need a negative fecal test within the last 12 months and a Bordetella vaccine or waiver.

If we do not have all of these items we cannot proceed with the evaluation.

We do assessments Monday thru Thursday and Sunday however; they are by appointment only and we cannot assess more than 2 dogs at the same time.

We require your dog to be in our care on their test day for, at least, 4-5 hours. Our hours Monday thru Thursday are 6:30 AM – 7:00 PM and Sundays 9:00 AM - 1:00 PM.

For Assessments on Monday thru Thursday:

- If you plan to have your dog attend a FULL DAY you should arrive by 8:00 AM.
- If you plan to have your dog attend a HALF DAY MORNING you should arrive by 8:00 AM and your pup will need to stay until, at least, 12:30 PM.
- If you plan to have your dog attend a HALF DAY AFTERNOON you should arrive by 1:00 PM and your dog will need to stay until, at least, 5:30 PM

For Assessments on Sunday:

- All Saturday assessments will be a HALF DAY MORNING only.
- You should drop your dog off at our facility at 9AM (Dogs arriving after 9:30 AM will not be able to do their assessment)
- You should plan on picking your dog up at 1:00 PM

If you would like a tour of the facility, we are happy to do so when you pick your dog up from their assessment at 1PM.

When you are ready to set up an appointment or if you have any questions, please contact us at 630-289-8470.

Bark Avenue Daycamp
1540 Hecht Dr
Bartlett, IL 60103

Phone: 630-289-8470
Fax: 630-524-9078

Camper Questionnaire



Camper's Parent Information

Name _____

Home Phone _____

Address _____

Work Phone _____

City/St/Zip _____

Cell Phone _____

Emergency Contact _____

Contact Phone _____

E-mail Address _____

How did you hear about us?

Camper's Information

Name _____

Age (if known) _____

Breed _____

Birth Date _____

Color _____ Male/Female _____

Spayed/Neutered _____

Food Allergies _____

Veterinarian Information

Clinic Name _____

Phone _____

Camper's Profile



Owner's Name: _____ Dog: _____

Does your dog have any food restrictions? **YES NO**
If so, please list: _____

Are there any pre-existing conditions our facility should be aware of? **YES NO**
If so, please advise: _____

Is your dog on any medications? **YES NO**
If so, please list: _____

Describe the condition treated by the medication(s). Use reverse side if necessary.

Does your dog have hip dysplasia or arthritis? **YES NO**
If yes, note restrictions that need to be placed on your dog's activities or movements. _____

Does your dog have any sensitive areas? **YES NO**
If yes, please explain: _____

Does your dog have allergies? **YES NO**
If yes, please explain: _____

Has your dog ever growled at someone? **YES NO**
If yes, explain the circumstances: _____

Is your dog micro-chipped? **YES NO**

Does your dog have issues in any of the following areas? Is yes, please explain:

		Explain:	
Mouthiness	Yes		No
Barking	Yes		No
Jumping on people/dogs	Yes		No
Jumping over fences	Yes		No
Getting under fences	Yes		No
Escaping enclosures	Yes		No
Mounting	Yes		No
People/dog aggression	Yes		No
Being crated	Yes		No

Does your dog play well with other dogs
If no, please explain:

YES NO

Dog Owner's Signature: _____

Date: _____

Policies and Procedures



Hours of Operation

Monday-Friday: 6:30am-7pm

Saturday: 9am-5pm

Sunday: 9am-2pm

****Bark Avenue requests that all overnight boarders be dropped off at least 1 hour prior to closing****

Boarding Pick Up

Pickups after 12 pm will incur an hourly daycare charge at a rate of \$4 per hour for one dog, \$6 per hour for 2 dogs or \$8 per hour for 3 dogs from 12 pm until the time they are checked out. All check out times will be rounded to the nearest whole hour for billing purposes.

Cancellation Policy

Bark Avenue Daycamp has a non-holiday cancellation policy of 48 hours. If 48 hours notice is not given there will be a one night cancellation fee charged. **Holiday Boarding cancellations must be made 72 hours in advance or the full visit will be charged.** There is a waiting list on holidays and Bark Avenue needs ample time to inform other guests of cancellations. We appreciate your cooperation in this matter. Observed holidays are...

New Year's Day

Easter Sunday

Memorial Day

4th of July

Labor Day

Thanksgiving

Christmas Day

Vaccinations

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Bark Avenue Daycamp requires all dogs be up to date on their Rabies, Distemper and Bordetella vaccinations. It is also required that all dogs have had a negative stool sample within the last year. **Without these vaccines we cannot accept your dog into our facility so please ensure we have complete vaccine records before your check in date.**

We also strongly suggest that you have a conversation with your veterinarian regarding the vaccine for canine influenza. While it is not a required vaccination, your dog may benefit from having this vaccine prior to attending daycare or boarding with us.

Also, please be aware that because many veterinarian clinics have strict privacy guidelines, we do not request vaccination records on our client's behalf.

Titer Tests

Titer test results will be accepted in lieu of vaccinations.

The Do's of Boarding

Do bring your dog's bed, blanket or toys (no squeaky toys please) from home with their name **clearly** marked on them. ****Belongings from home will make your dog more comfortable during their stay. If you do not wish to bring them, Bark Avenue will supply their bedding at no extra charge****

Do bring your dog's food from home with their name **clearly** marked on it. Please be sure to pack extra food just in case of an emergency.

****If Bark Avenue has to supply their own dog food to your dog there will be a charge of \$2.00 per cup****

Do bring your dog into our facility with their leashes and collars on. Please make sure your dog has the proper identification on their collars.

Do bring your dog's medication **clearly** marked with the dose and any other instructions for our friendly staff.

Service Contract



This is a Contract between **Bark Avenue Day Camp, Inc** (hereinafter called "Kennel") and the pet owner whose signature appears below or their agent (hereinafter called "Owner").

1. Owner agrees to pay the rate for boarding/daycare/grooming/training in effect on the date pet is checked into the kennel. Owner further agrees to pay all costs and charges for special services requested, and all veterinary costs for the pet during the time said pet is in the care of Kennel.
2. Owner further agrees that the pet shall not leave Kennel until all charges are paid to Kennel by Owner. All charges incurred by Owner shall be payable upon pick-up of pet, or when billed by Kennel at the address listed on Contract. Kennel shall have, and is hereby granted, a lien on the pet for any and all unpaid charges resulting from boarding the pet at Kennel. If Owner does not pick up the pet within 15 calendar days after the day the pet was due to be picked up, the pet shall be deemed to be abandoned. At this time ownership will transfer to Kennel and Kennel will make future arrangements for pet.
3. Owner specifically represents that he or she is the sole owner of the pet, free and clear of all liens and encumbrances.
4. Owner specifically represents to Kennel that the pet has not been exposed to rabies, distemper, parvo virus, or other contagious diseases within a thirty day period prior to boarding.
5. By signing this contract, Owner agrees that Kennel has full permission to use any picture, likeness, or image of pet for marketing purposes.
6. Kennel shall exercise reasonable care for the pet delivered by the Owner to the pet care provider. If interactive daycare is provided, Owner recognizes and accepts potential risks involved in such activity. Owner understands that the nature of Bark Avenue Daycamp, Inc. is to allow the animals to engage in animal pack behavior. Such behavior consists of running, jumping, playing, and other activities which may pose a risk of injury to the animals. Owner shall hold Bark Avenue Daycamp, Inc., its employees and agents harmless for said injury and assume the risk for same. The Owner further agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of the pet care provider, to include payment of costs for injury to staff or other animals or damage to facilities caused by the pet

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7. By signing this Contract and leaving pet with Kennel, Owner certifies to the accuracy of all information given about said pet and that Kennel's liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of \$400 per animal boarded. The Owner further agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of Kennel including veterinary bills incurred for any pet as a direct result of said pet's behavior. Additionally, any medical bills incurred by staff as a result of said pet's behavior shall be the owner's responsibility.
8. If the pet becomes ill or if the state of the pet's health otherwise requires professional attention, the Kennel, in its sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the pet, and the expenses thereof shall be paid by Owner.
9. By signing this contract, Owner acknowledges receipt and acceptance of Kennel's policies and procedures including but not limited to our cancellation policy.
10. This Contract contains the entire agreement between the parties. All terms and conditions of this Contract shall be binding on the heirs, administrators, personal representatives and assigns of Owner and Kennel.
11. Any controversy or claim arising out of or relating to this Contract, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this Contract, shall be settled by arbitration in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of this award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.

Bark Avenue Daycamp, Inc. _____

Dog Owner _____

Date _____